

TOP LOC 0004 MiVoice Business Clustering & Maintenance Core 2

TOP LOC 0004 MiVoice Business Clustering & Maintenance Core 2 is designed for engineers who are starting to work with the MiVoice Business Solution.

The course covers basic knowledge for fundamental tasks involved in operating, clustering and maintaining MiVoice Business Call Server.

Focus will be on SIP devices and SIP Trunking.

Target Group

Engineers, Technicians, Installers, Maintainers and Administrators

Requirements

- | TOP LOC 0002 MiVoice Business Configuration & Maintenance Core 1

Recommended Course from TOP:

- | SIP in Everyday Work Life
- | Advanced SIP in Everyday Work Life

Your Benefits

Upon completion of the course, students will receive a thorough understanding of features of MiVoice Business. You will be able to operate, configure and maintain the MiVoice Business Call Server.

Methods

Instructor Leader Led/ILL: Physical classroom environment

Remote Leader Led/RLL: Virtual classroom environment

Hybrid: ILL or RLL. You can attend the course on-site or remotely.

Equipment and Setup Requirements for Remote Leader Led Training:

- | One PC headset for conference audio
- | Either, one PC/Laptop with two screens attached or two PC/Laptops (one screen will be used for the video conference interaction and the second will be used to access equipment and complete practical exercises)
- | Four MiNet phones (69xx series)
- | One Layer 2, PoE Switch to support the IP Phones High Speed Internet connection. 2 Mbps download and 400 Kbps upload minimum recommended speeds. A Mitel/Aastra power supply for the SIP phone is also acceptable.

Equipment for class needs to be set up in a quiet environment for the best learning experience. Students must also have access rights to install software on the PC(s) for purposes of the lab environment. Notification and information regarding Teleworker IP addressing and URLs will be communicated to the student by the Instructor prior to class start date.

Key Features

- | IP Networking
- | Emergency Service Management
- | System Data Synchronization (SDS)
- | Clusters in a Voice Network
- | Integrated Directory Service (IDS)
- | Resiliency
- | Advanced ARS
- | Bandwidth Management

Events

Dates on request

Duration

4 Days

Certificate

TOP Certification

Contact Person



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