

Device Training? Get more out of your Telephone

The course is designed for users and system technicians who already use Mitel system telephones but only have a rudimentary knowledge of the full range of functions or have application requirements that previously seemed impossible to fulfil. This course also provides pre-installation training prior to the installation of new generations of telephone terminals and the migration of an existing telephone system to the Mitel system world.

For the training, the trainer provides a test system with a selection of previously defined Mitel terminals and possible additional modules and elements. Together, the basic functions of the individual terminals are shown and experienced and tested live by the training participants. In addition to changing ring tones or volume levels, for example, the creation of team functions, boss-secretary circuits or conference options without additional software will be discussed.

In the sense of pre-installation training, the results of the training are subsequently documented by the trainer and formulated into technical requirements for the installation, which you can then make available to your service provider. For example, this can concern requirements for the call flow of the switchboard with/without software or group switching. Even if it seems easy to replace a telephone system - practical examples show that every project is unique. Get more out of your installation right from the start.

Target Group

End users and customer"s own system technicians

Methods

On-site Training (ILL)

Key Features

- | Basics of the end devices
- | Volumes
- | Ringtones
- | Formation of group circuits
- | Team keys for call pick-up
- | Special call flows and overflows
- | Emergency numbers
- | Executive assistant:inside features
- | The magic of call forwarding
- | Programming keys
- | Additional modules
- | Headsets

Events

Dates on request

Duration

1 Day

Certificate

TOP Certification

Contact Person



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