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## MiVoice Business R. 9.4 Networking, Clustering and Resiliency Installation & Maintenance

The MiVoice Business R. 9.3 Networking, Clustering, and Resiliency I&M course covers advanced topics in support of both enhanced and networked MiVoice Business systems.

### Target Group

Installers, Technicians

### Requirements

- | MiVoice Business Rel 9.3 Core I&M Leader-Led or Remote Leader Led
- | MiVoice Business Rel 9.3 Core I&M Update Self-Study

### Your Benefits

This course qualifies technicians with MiVoice Business R. 9.3 Networking, Clustering, and Resiliency I&M Certification with a practical exam and qualifies them for Networking, Clustering, and Resiliency support.

### Methods

RLL/ILL

Equipment Requirements and Setup Requirements for Remote Leader Led Training:

- | One telephone capable of hands-free or headset operation with mute capability. This will be used for Audio Conferencing.
- | Two PCs or one PC with dual screens. One will be for the web session and the other is for ESM and documentation access.
- | Four MiNet Phones (69xx series).
- | One Layer 2, PoE Switch to support the IP Phones High Speed Internet connection. 2 Mbps download and 400 Kbps upload minimum recommended speeds.
- | Web Camera is required for the monitored exam on the last day of the course

Equipment for class needs to be set up in a quiet environment for the best learning experience. Students must also have access rights to install software on the PC(s) for purposes of the lab environment. Notification and information regarding Teleworker IP addressing and URLs will be communicated to the student by the Instructor prior to class start date. A test procedure will be included in this information to ensure all communication requirements will be met.

### Key Features

The following topics are covered during this training:

- | IP Networking
  - | Emergency Services Management
  - | System Data Synchronization (SDS)
  - | Clusters in a Voice Network
  - | Integrated Directory Service (IDS)
  - | Resiliency
  - | Advanced ARS
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| Bandwidth Management

## Events

### Hybrid Course: ILL & RLL

01.08.2022 - 04.08.2022                      2.156,00 EUR (Net)                      / 2.565,64 EUR (incl. 19% V.A.T.)

Language: German

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10.10.2022 - 13.10.2022                      2.156,00 EUR (Net)                      / 2.565,64 EUR (incl. 19% V.A.T.)

Language: German

## Duration

4 Days

## Certificate

Mitel Certificate

## Contact Person



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